

## **Letter of Appreciation**

### **OPS® Indestructible & Suicide Resistant Soap & Paper Dispensing Systems**

**From:** Miller, Kathleen A (OMH) [<mailto:Kathleen.Miller@omh.ny.gov>]

Dear Andrew,

Your OPS Suicide Resistant Soap Dispensers are working perfectly for us at Mid-Hudson Forensic Psychiatric Center. We're using over 100 of your soap dispensers now, and haven't had a single problem. Joint Commission came by last week and we passed with flying colors!

We are also extremely impressed with your Suicide Resistant Paper Towel Dispenser and have over 100 units installed at our sinks.

I am the Chief Housekeeper at Mid-Hudson, and last year I was tasked with finding a hand soap dispenser that can safely be placed in all areas of our hospital. I've been searching for a long time, and I'm truly thankful that I came upon [www.vandalproof.org](http://www.vandalproof.org) and discovered the OPS soap and paper systems.

From the beginning of our first conversation, you told me that the OPS Soap and Paper Dispensers are both Indestructible and Suicide Resistant. You could not be more right!

When treating psychiatric patients, we face many challenges. Suicide Risk and Staff Safety are at the top of our list. When evaluating soap dispensers I had to ensure that we found a product that our patients could not use to harm themselves or others. With the OPS dispensers I know that my patients cannot hang themselves (ligation), cut themselves, swallow a part and choke, or form a weapon. I feel a lot safer now.

The OPS 1-Touch truly has exceeded our expectations.

Sincerely,

**Kathleen Miller**

Chief Housekeeper 1

**Office of Mental Health**

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